Test Drive for a Chance to Win Sweepstakes OFFICIAL RULES

NO PURCHASE NECESSARY

PROMOTION DESCRIPTION: The Test Drive for a Chance to Win Sweepstakes (the "Sweepstakes") begins on March 1, 2020 at 12:00 a.m. Pacific Time ("PT") and ends on December 31, 2020 at 11:59 p.m. PT (the "Promotion Period"). The Promotion Period consists of ten (10) separate entry periods (each, an "Entry Period" and collectively, the "Entry Periods") wherein prizes will be awarded from among all eligible entries received as the end of each Entry Period, as described herein.

The Entry Periods are as follows:

Entry Period	Start (at 12:01 a.m. CT)	End (at 11:59 p.m. CT)	Winner Selection (on or
			about)
1	March 1, 2020	March 31, 2020	April 15, 2020
2	March 1, 2020	April 30, 2020	May 15, 2020
3	March 1, 2020	May 31, 2020	June 15, 2020
4	March 1, 2020	June 30, 2020	July 15, 2020
5	March 1, 2020	July 31, 2020	August 15, 2020
6	March 1, 2020	August 31, 2020	September 15, 2020
7	March 1, 2020	September 30, 2020	October 15, 2020
8	March 1, 2020	October 31, 2020	November 15, 2020
9	March 1, 2020	November 30, 2020	December 15, 2020
10	March 1, 2020	December 31, 2020	January 15, 2021
Grand Prize	March 1, 2020	January 3, 2021	January 15, 2021

^{*}Non-winning Entries WILL carry over into the following Entry Period drawings, if any.

Entry in the Sweepstakes does not constitute entry into any other promotion, contest or sweepstakes. By participating in the Sweepstakes, each entrant unconditionally accepts and agrees to comply with and abide by these Official Rules and the decisions of Charter Communications Operating, LLC, with an office at 21800 Burbank Blvd., Suite 300, Woodland Hills, CA 91367 ("**Sponsor**"), which shall be final and binding in all respects.

ELIGIBILITY: Only legal United States residents who are eighteen (18) years of age or older and reside in the Spectrum – Los Angeles DMA counties, including Los Angeles, Orange, Kern, Riverside, San Bernardino, and Ventura are eligible to enter. Employees, officers and directors of Sponsor, Riverside Metro Auto Group, LLC, and each of their respective parents, subsidiaries, affiliates, distributors, retailers, sales representatives, advertising and promotion agencies (collectively, the "**Promotion Entities**") and the immediate family members, and/or those living in the same household of each, are ineligible to enter the Sweepstakes or win a prize. Sweepstakes is void where prohibited by law.

HOW TO ENTER: There are two (2) ways to enter the Sweepstakes.

1. <u>Online:</u> During the Promotion Period, visit the website www.TestDriveSweepstakes.com (the "Website"), complete the entry form with the information requested, select one (1) of the Riverside Metro Auto Group locations (a complete list is below) (each, a

"Dealership" and collectively, the "Dealerships"), and follow the on-screen instructions to submit your entry and receive one (1) entry into the Sweepstakes. All requested information on the entry form at the Website must be completed to enter and to be eligible to win. Incomplete entries will be disqualified. Proof of entering information at the Website is not considered proof of delivery to or receipt by Sponsor of such entry. Except as contemplated in these Official Rules, personal information collected in connection with this Sweepstakes will be used in accordance with the privacy policy found on the Website, including, without limitation, our sharing of your information with the Promotion Entities listed herein for marketing purposes.

NOTE: Internet entry must be made by the entrant, only at the Website. Entries made by any other individual or any entity, and/or originating at any other website or e-mail address, including but not limited to commercial sweepstakes subscription notification and/or entering service sites, will be declared invalid and disqualified for this Sweepstakes. The use of any device to automate the entry process is prohibited.

2. <u>In-person:</u> During the Promotion Period, visit one of the Dealerships (a full list is below), participate in a test drive and complete the online entry form via the provided device at the Dealership to receive one (1) entry into the Sweepstakes.

DEALERSHIPS:

- a. Riverside Honda: 8330 Indiana Ave., Riverside, CA 92504
- b. Riverside Hyundai 8001 Auto Dr., Riverside, CA 92504
- c. Riverside Mazda 8330 Indiana Ave., Riverside, CA 92504
- d. Riverside Nissan 8330 Indiana Ave., Riverside, CA 92504
- e. Riverside Volkswagen 8330 Indiana Ave., Riverside, CA 92504

Limit one (1) entry per person per Dealership during the Promotion Period regardless of method of entry for a maximum of five (5) entries into the Sweepstakes. All entries must be received by the end of the Promotion Period in order to participate. The Website's database clock will be the official timekeeper for online entries in this Sweepstakes. In the event of a dispute regarding the identity of the individual who actually submitted an online entry cannot be resolved to Sponsor's satisfaction, the affected entry will be deemed ineligible. The Promotion Entities shall not be responsible for incorrect or inaccurate entry information whether caused by Internet users or by any of the equipment or programming associated with or utilized in the Sweepstakes or by any technical or human error that may occur in the processing of the entries in the Sweepstakes. The Promotion Entities assume no responsibility or liability for any error, omission, interruption, deletion, theft or destruction, or unauthorized access to, or alteration of entries.

WINNER SELECTION AND NOTIFICATION: On or about each of the dates indicated in the Entry Period chart above, a live random drawing will take place from among all eligible entries received by the corresponding Entry Period end date via a Facebook Live broadcast, which will be hosted at https://www.facebook.com/RiversideMetroAG/. The potential prize winners will be announced during the Facebook Live broadcast and will be notified by telephone and/or mail and/or e-mail following the Facebook Live announcement, using contact information provided or collected at the time of entry. Potential winners do not need to watch the Facebook Live announcements to be considered a potential

prize winner. The names announced on each Facebook Live announcement are potential winners subject to verification of eligibility and compliance with these Official Rules. Sponsor shall have no liability for any winner notification that is lost, intercepted or not received by a potential winner for any reason. If, despite reasonable efforts, a potential winner does not respond within seventy-two (72) hours of the first notification attempt, or if the prize or prize notification is returned as unclaimed or undeliverable to such potential winner, such potential winner will forfeit his or her prize and an alternate winner may be selected. Sponsor, in its sole discretion and time permitting, will attempt to contact up to three (3) potential winners of a prize in accordance with the above procedure, after which the prize in question may go unawarded if it remains unclaimed. If any potential prize winner is found to be ineligible, or if he or she has not complied with these Official Rules or declines the prize for any reason prior to award, such potential prize winner will be disqualified and an alternate prize winner may be selected. **The odds of winning depend on the number of eligible entries received as of the end of each Entry Period.**

PRIZES/APPROXIMATE RETAIL VALUES:

One (1) Grand Prize is available (to be selected during the Grand Prize drawing). The Grand Prize consists of winner's choice of one (1) of the following: a) a 2020 Hyundai Venue SE, Manufacturer's Suggested Retail Price ("MSRP") is \$19,830; b) a 2019 Honda Fit LX Hatchback, MRSP is \$17,920; or c) a 2020 Mazda Mazda3 Sedan, MRSP is \$22,420.

The MSRP of the Grand Prize is subject to price fluctuations in the consumer marketplace based on, among other things, any gap in time between the date the MSRP is estimated for purposes of these Official Rules and the date the prize is awarded or redeemed. Vehicle will be delivered with standard equipment for make and model; all upgrades and options, are at the sole cost of winner. Winner will not have choice of color. Title, taxes, registration, license, and similar fees, and insurance costs are the sole responsibility of the winner. Winner must possess a valid U.S. driver's license. Winner will be required to show proof of currently valid driver's license and insurance prior to taking delivery of the vehicle. Prize will be delivered to Sponsor's choice of participating dealership and if winner does not pick up prize within thirty (30) days of delivery notice, prize will be forfeited and may be awarded to an alternate winner. Vehicle will be delivered solely with the express limited warranties set forth in the vehicle's Owner's Guide.

There are ten (10) Entry Period First Prizes available (one (1) awarded per Entry Period). Each Entry Period First Prize consists of one (1) \$500 prepaid gift card.

There are ten (10) Entry Period Second Prizes available (one (1) awarded per Entry Period). Each Entry Period Second Prize consists of one (1) \$300 prepaid gift card.

There are ten (10) Entry Period Third Prizes available (one (1) awarded per Entry Period). Each Entry Period Third Prize consists of one (1) \$200 prepaid gift card.

GENERAL PRIZE CONDITIONS: No cash alternative or prize substitutions will be allowed, except Sponsor reserves the right to substitute prize(s) of comparable value if a prize listed is unavailable for any reason. Gift cards are subject to separate terms and conditions as specified by issuers. Prize winners shall be solely responsible for all federal, state and/or local taxes, and the reporting consequences thereof, and for any other fees or costs associated with the applicable prize. Any potential prize winner may be required to execute and, in the case of the Grand Prize winner, must execute and have notarized an Affidavit of Eligibility, a Liability Release, and (where imposing such condition is legal) a Publicity Release (collectively, "Prize Claim Documents"). The Grand Prize winner will also be provided a 1099 form by Sponsor following awarding of the Grand Prize for the actual retail value of the Grand Prize. If any winner

fails or refuses to sign and return all Prize Claim Documents prior to claiming prize, winner may be disqualified and an alternate winner may be selected.

Sponsor makes no warranties, and hereby disclaims any and all warranties, express or implied, concerning any prize furnished by third parties in connection with the Sweepstakes. WITHOUT LIMITING THE GENERALITY OF THE FOREGOING, SUCH PRIZES ARE PROVIDED "AS IS" WITHOUT WARRANTY OF ANY KIND, EITHER EXPRESS OR IMPLIED, AND SPONSOR HEREBY DISCLAIMS ALL SUCH WARRANTIES, INCLUDING BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE AND/OR NON-INFRINGEMENT.

GENERAL: Acceptance of a prize constitutes prize winner's permission for Sponsor and its designees to use prize winner's name, photograph, likeness, voice, biographical information, statements and address (city and state) for advertising and/or publicity purposes worldwide and in all forms of media now known or hereafter developed, in perpetuity, without further compensation. Entrants agree that the Promotion Entities (A) shall not be responsible or liable for, and are hereby released from, any and all costs, injuries, losses or damages of any kind, including, without limitation, death and bodily injury, due in whole or in part, directly or indirectly, to participation in the Sweepstakes or any Sweepstakes-related activity, or from entrants' acceptance, receipt, possession and/or use or misuse of any prize, including any travel/activity related thereto, including any harm/injury caused from the use of a vehicle; and (B) except as contemplated elsewhere in these Official Rules, have not made any warranty, representation or guarantee express or implied, in fact or in law, with respect to any prize, including, without limitation, to such prize's quality or fitness for a particular purpose. Sponsor assumes no responsibility for any damage to an entrant's or any other person's computer system or wireless phone which is occasioned by accessing the Website or otherwise participating in the Sweepstakes, or for any computer system, phone line, hardware, software or program malfunctions, or other errors, failures, delayed computer transmissions or network connections that are human or technical in nature. Without limiting the generality of the foregoing, Sponsor is not responsible for incomplete, illegible, misdirected, misprinted, late, lost, damaged, or stolen submissions or prize notifications; or for lost, interrupted, inaccessible or unavailable networks, servers, satellites, Internet service providers, websites, or other connections; or for miscommunications, failed, jumbled, scrambled, delayed, or misdirected computer, telephone or cable transmissions; or for any technical malfunctions, failures, difficulties or other errors of any kind or nature; or for the incorrect or inaccurate capture of information, or the failure to capture any information. Sponsor reserves the right in its sole discretion to disqualify any individual who is found to be tampering with the entry process or the operation of the Sweepstakes or the Website, to be acting in violation of these Official Rules, or to be acting in an unsportsmanlike or disruptive manner, or with the intent to disrupt or undermine the legitimate operation of the Sweepstakes, or to annoy, abuse, threaten or harass any other person, and Sponsor reserves the right to seek damages and other remedies from any such person to the fullest extent permitted by law. No mechanically reproduced, illegible, incomplete, forged, software-generated or other automated multiple entries will be accepted. Sponsor reserves the right to modify, extend, suspend, or terminate the Sweepstakes if it determines, in its sole discretion, that the Sweepstakes is technically impaired or corrupted or that fraud or technical problems, failures or malfunctions or other causes beyond Sponsor's control have destroyed or severely undermined or to any degree impaired the integrity, administration, security, proper play and/or feasibility of the Sweepstakes as contemplated herein. In the event Sponsor is prevented from awarding prizes or continuing with the Sweepstakes as contemplated herein by any event beyond its control, Sponsor shall have the right to modify, suspend, or terminate the Sweepstakes. If the Sweepstakes is terminated before the designated end date, Sponsor will (if possible) select winners in a random drawing from all eligible, non-suspect entries received as of the date of the event giving rise to the termination. Inclusion in such drawing shall be each entrant's sole and exclusive remedy under such circumstances. These Official Rules cannot be modified or amended in any way except in a written document issued by a duly authorized representative of Sponsor. The invalidity or unenforceability of any provision of these

Official Rules shall not affect the validity or enforceability of any other provision. In the event that any provision is determined to be invalid or otherwise unenforceable or illegal, these Official Rules shall otherwise remain in effect and shall be construed in accordance with their terms as if the invalid or illegal provision were not contained herein.

GOVERNING LAW: ALL ISSUES AND QUESTIONS CONCERNING THE CONSTRUCTION, VALIDITY, INTERPRETATION AND ENFORCEABILITY OF THESE OFFICIAL RULES OR THE RIGHTS AND OBLIGATIONS OF ENTRANTS OR SPONSOR IN CONNECTION WITH THE SWEEPSTAKES SHALL BE GOVERNED BY AND CONSTRUED IN ACCORDANCE WITH THE INTERNAL LAWS OF THE STATE OF CALIFORNIA WITHOUT GIVING EFFECT TO ANY CHOICE OF LAW OR CONFLICT OF LAW RULES OR PROVISIONS THAT WOULD CAUSE THE APPLICATION OF ANY OTHER STATE'S LAWS.

WINNER'S LIST: Any legally required winner's list may be obtained by sending a self-addressed, stamped envelope to: Test Drive for a Chance to Win Sweepstakes Winners, Spectrum Reach, 21800 Burbank Blvd., Suite 300, Woodland Hills, CA 91367. All such requests must be received within six (6) weeks after the end of the Promotion Period.