

# INFINITI ELITE EXPERIENCE COMPLETE PROTECTION

The INFINITI Elite Extended Protection Plan is the most valuable investment you can make to ensure you enjoy your INFINITI for as long as possible. The plan provides you with impressive long-term protection that goes beyond your vehicle's Limited Warranty. If a covered component fails during the term of your plan, INFINITI pays for the repair. In addition, the plan includes coverage for 24-hour Roadside Assistance, Towing, Car Rental, Reunite Service, and Trip Interruption.

Best of all, the INFINITI Elite Extended Protection Plan was created exclusively for INFINITI owners. Since it is backed and supported by INFINITI, you can rest assured that your benefits will be available and swiftly executed should you ever need them. The following pages illustrate the value and exclusive benefits you will enjoy with the INFINITI Elite Extended Protection Plan.

# Genuine INFINITI Parts

The plan includes Genuine INFINITI Parts<sup>2</sup> designed to keep your INFINITI vehicle running at its optimal performance

#### Service You Can Trust

Your INFINITI vehicle will be serviced by INFINITI-trained technicians at an authorized INFINITI retailer

# Emergency Toll-Free Assistance

In the unlikely event a breakdown occurs, you're covered, wherever you are. Simply contact the nearest INFINITI retailer, or call the special toll-free number and assistance will be quickly provided to you

# Transferable Ownership

Should you sell your INFINITI before the plan expires, you may transfer your plan (for a nominal fee) to the new owner, thereby enhancing the resale value of your vehicle

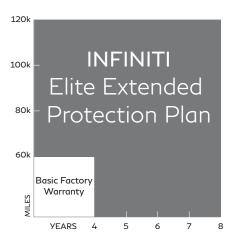
#### Uncompromised Value

Coverage to protect your INFINITI is a convenient and economical option, costing just pennies a day.

Your INFINITI retailer can help arrange inclusion of the plan into your monthly car payment, or arrange up to 24-month interest-free financing

# Long-Term Coverage

Get long-term protection beyond your vehicle's Limited Warranty with coverage for up to 8 years/120,000 miles, with no limit on the number of claims for covered repairs



<sup>&</sup>lt;sup>1</sup> A deductible may apply; please refer to your Vehicle Service Contract for details.

<sup>&</sup>lt;sup>2</sup>Replacement of any part will be made with a new or remanufactured Genuine INFINITI or INFINITI-approved replacement part in use at the time of repair. The replacement part may differ from the original.



# RECEIVE COMPREHENSIVE COVERAGE FOR YOUR INFINITI

COVERAGE SO EXTENSIVE, ONLY A FEW ITEMS ARE NOT COVERED: The Elite Extended Protection Plan (EPP) offers exclusionary coverage, the highest level of coverage that a vehicle qualifies for once it is outside the manufacturer's warranty. Virtually all major components of your vehicle are covered, providing you with an unprecedented level of mechanical protection after your factory warranty expires.

The overview below highlights the wealth of vehicle systems and components covered under the INFINITI Elite Extended Protection Plan:



### **ENGINE**

Engine block, heads and all internal and external parts



#### **TRANSMISSION**

Transmission cases and all internal and external parts



# INFOTAINMENT

Key audio, video and navigation system components



# AIR CONDITIONING & HEATER

All internal and external parts including compressor, clutch, pulley, seals and valves



# FUEL SYSTEM

Fuel tank/delivery systems; injection sensors/modules; emissions systems



# ADVANCED DRIVER ASSISTANCE SYSTEM (ADAS)

ICC system, BSW assembly, various camera systems, sonars and sensors



#### **BRAKES**

All internal and external parts including Anti-Lock Brake System (ABS)



#### **ELECTRICAL**

All engine and body electrical components



# STEERING & SUSPENSION

All internal and external parts including power steering and active suspension



# LUBRICATION & COOLING

Radiator and all internal and external lubrication and cooling parts



#### **BELTS & HOSES**

Extensive coverage for high wear components



# HYBRID VEHICLES

Inverters, converters, generators, motors, battery charger(s), PCUs & PCMs; regenerative braking systems<sup>2</sup>

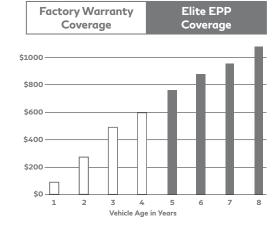
# Guard Against the Rising Cost of Repairs

As your vehicle gets older, both the risk and cost of repairs may increase. Our contract terms and options provide you with an unparalleled value, right now.

Elite Extended Protection can help protect you from unexpected repair costs when your factory warranty expires. Plans lock in today's parts and service rates too.

A wide range of term options are available for both New and Pre-Owned. Ask your Retailer to help you choose a plan that best suits your driving needs.

# Average Expense per Repair Visit<sup>3</sup>



<sup>&</sup>lt;sup>1</sup>There is only a small list of excluded parts, consisting of but not limited to: Regular Maintenance, Cosmetic items, and Physical Damage. Components covered are subject to change. For complete information concerning components covered, and those components which are excluded from coverage, please refer to your contract/agreement or contact your INFINITI retailer.

 $<sup>^{\</sup>rm 2}\,\mbox{Any}$  and all hybrid vehicle batteries & cells are not eligible for coverage.

<sup>&</sup>lt;sup>3</sup> Based on Plan Administrator's Repair Records through October 2021. Your experience may be different

# AROUND THE CLOCK COVERAGE **Emergency Roadside Assistance** 24 hours a day, 365 days a year

# ENJOY COMPLETE TRAVEL PROTECTION

With the INFINITI Elite Extended Protection Plan, you will enjoy the most comprehensive Emergency Roadside Assistance<sup>1</sup> program that INFINITI offers. While all new INFINITI owners are provided with 48 months of this special service, the plan extends your Emergency Roadside coverage for the entire term of the plan you purchase, up to 8 years/120,000 miles.

#### Emergency Roadside Assistance

Upon receiving your call, a qualified representative will assess your needs and dispatch assistance for emergency services which include: battery jump-start, flat tire change (with your inflated spare), out of gas fuel delivery and lock out assistance





# Alternate Transportation

If you need to arrange emergency transportation due to a mechanical breakdown caused by a covered component, you'll receive reimbursement from INFINITI up to \$50 a day, for a maximum of 5 days and \$250 per service visit

#### Long Distance Towing

If your vehicle is disabled due to the mechanical failure of a covered component, a representative will arrange towing to the nearest INFINITI retailer or qualified repair facility within 250 miles

# "Sign And Drive" Service

Maximize convenience and minimize costs. Simply sign the service repair order and continue to your destination

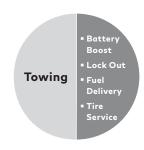
# Trip Interruption Benefits

The plan entitles you to trip interruption and reunite service coverage if a breakdown caused by a covered component occurs when you are 100 miles or more away from home. Receive reimbursement through trip interruption for lodging, meals, and alternative transportation

Reunite service means that your repaired vehicle will be flat-bed shipped to your home in the event that you must return home before the repairs are completed. A maximum of \$500 per incident will be reimbursed for both Trip Interruption and Reunite Service combined

# Protection On The Road

Nearly 50% of all Emergency Roadside Assistance calls are due to nonmechanical issues:



<sup>&</sup>lt;sup>1</sup>Upon expiration of the applicable Limited Warranties, the full spectrum of INFINITI Elite coverage is in force to the end of the time or mileage term. During the period of your factory warranty, the INFINITI Elite Protection Plan provides rental car coverage only.

