

Fit Specialist: Customer Name: \_ Year: \_\_\_\_\_ Make: \_\_\_\_\_ Model: \_\_\_\_ Miles: \_\_\_\_ **CUSTOMER EXPERIENCE IN THE WORLD!** WE PROVIDE THE # Wise Bucks: \$ Motorclothes Specialist: Parts & Accessories Specialist: 1st Service Appointment Date: \_\_\_\_/\_\_\_ Time: \_\_\_\_:\_\_\_ Scheduled By:\_\_\_\_\_ Fit Specialist: X (print and sign name) Assistant Sales Manager: X (print and sign name) Finance Manager: X I consent that Reno Harley-Davidson may use photographs and/or videos of taken me on their social media platforms. I understand that these images and/or videos will not be used for any other commercial purposes. Yes, but do not use my name No. I do not consent

## **VEHICLE SALES DELIVERY CHECK LIST**

Cu	stom	er Na	ame:			Stock#		
Las	st 6 c	of VIN	   #					
		or Vo	rifical	Vin #	io oo	reat 2 matches the sales deal VINI # Customer Initial		
Cu	T	er ve	rillea	VIII #	is co	rrect & matches the sales deal VIN # Customer Initial.		
FΙΤ	SPE	CIAL	IST –	VERI	FY LA	AST 6 OF VIN # MATCHES MOTORCYCLE		
S P	CRU	D	ADENTURE TOURING	TOU	ΤF	Motorcycle is NOT equipped with ABS		Customer
0	JIS	YNA	물	AND	RIK	Motorcycle IS equipped with ABS		Customer Initial
RΤ	δE	>			Ē	(Customer received the ABS Brake Operations CD)		l lillida
	R		Ξ,Ψ	ດັ		, ,		
						Engine Size		
						WALK AROUND MOTORCYCLE:		
						Motorcycle is clean and worthy of delivery		
						Suspension has been adjusted and properly inflated:		
						Tire pressure has been checked and adjusted:	FRONT	REAR
						Gas tank has been filled		
						Oil level has been checked		
						FEATURE CHECK AND DEMONSTRATIONS		
						JIFFY STAND:		
						Verify proper function and operation. Demonstrate operation		
						IGNITION AND FORK LOCK OPERATION DEMONSTRAT	IONS:	
						How to lock and unlock the ignition		
						How to unlock forks		
						HANDLEBAR SWITCHES AND DASH SWITCHES:		
						Operation of turn signals and emergency flashers		
						Headlight operations (high and low beam)		
						Operation of auxiliary lamps and lighting (if applicable)		
						How brake lights illuminate and how to activate		
			-			Operation of horn		
						Operation of on/off switch		
						RDRS (if applicable)		
						Operation of heated grips (if applicable)		
						ACCESSORY SWITCH AND LAMP FUNCTION:		
						Operation of cruise control		
						Operation of traction control (if applicable)		
						Operation of auxiliary switch (if activated)		
		1	ı	1		SOUND SYSTEM/ STEREO OPERATION:		
		<u> </u>				Set time on clock and demonstrate to customer		
						Navigation Stereo, CB radio, and intercom operations		
						Weather radio operation		
						Auxiliary jack operation		
						Handlebar operation for stereo volume, channel control and	I station tuning	
						Rear speaker controls and operation (if applicable)		
						Head set connections from and back (if applicable)		
					1	Head set controls and operation (if applicable)		

	MIRRORS:
	Proper adjustment and point out reflection warning on mirrors
	LUGGAGE AND STORAGE:
	Demonstrate front glove box storage area
	Demonstrate rear tour pack and locking mechanism
	Demonstrate saddle bag storage and locking mechanism (if applicable)
	Demonstrate how to operate detachable accessories
	GAUGES AND ODOMETER FUNCTIONS:
	Speedometer lighting (cruise control, engine oil ABS (if applicable)
	Odometer operation
	Tachometer operator (if applicable)
	Air temperature gauge (if applicable)
	Fuel gauge
	Voltage meter (if applicable)
	VEHICLE OPERATIONS:
	Go over shift pattern and shifting procedures for all gears
	Demonstrate how to engage reverse gear on trike models
	Demonstrate how to reset reverse circuit breaker on trike models
	Demonstrate clutch operations
	ABS Brake CD operations (if applicable)
	Explain and describe all accessories attached to the motorcycle
	CARE AND MAINTENANCE:
	Discuss the importance of the customers review of their owners manual.
	Explain the proper manufacturer's break-in procedure
	Proper care of windshield (if applicable)
	Proper care of painted surfaces
	Demonstrate how to check pressure in rear air suspension
	Demonstrate how to check tire pressure
	Discuss the importance of proper tire pressure and wear bad observation
	Explain the need to be cautious with new tires
	Warm up bike for 3-5 minutes and check oil
	Demonstrate how to check oil level
	TAKE OFF PARTS:
	All take off parts have been given to customer at time of delivery
	SECURITY CODE
	CXI 24 HOUR E-MAIL REMINDER
	PRESENT KEYS TO CUSTOMER
	THESENT RETS TO GOSTOWIEN
SWR Email	Customer Signature Date
	Fit Specialist Signature Date
mments:	